

# CITITRAVEL

DMC • SPAIN & PORTUGAL

Making your events appear effortless over the last 30 years!



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## About us

Because it is all about trust...

## Destinations

What's new?

## Outside the box

Make your event unique...



# About us

*“Past is experience, Present is experiment, Future is expectation”*

History

Evolution

ISOs

Corporate Social Responsibility

Risk Assessment

Customer Satisfaction

The Iceberg

Multicultural Team



# 30 years and still growing



1985 - Cititravel is founded in Benalmadena Costa



1989 - Madrid



1992 - Barcelona



1996 - Canary Islands



2000 - Seville



2002 - Valencia



2006 Mondial & Cititravel Congressos



2011 - Lisbon



# 30 years making use of technology



# ISO 9001:2008

## QUALITY MANAGEMENT SYSTEM

This system is focussed on achieving optimum client satisfaction through the continuous improvement of our services in the quest for excellence.



# ISO 27001:2005

## INFORMATION SECURITY MANAGEMENT SYSTEM

The company has a number of security measures in place to protect it from a wide range of potential threats be they internal or external, deliberate or accidental.

The objective is to offer our clients a guarantee of uninterrupted service, to minimise risks and to assure the confidentiality, integrity and availability of information held.



# ISO 14001:2004

## ENVIRONMENTAL MANAGEMENT SYSTEM

By adopting this system, the company demonstrates its concern for the environment through controlling the environmental impact of its activities, observing current legislation and being conscious of the need for sustainable development.





A hand is shown placing a blue cube onto a stack of reflective cubes. The stack is composed of three rows of four cubes each. The top row of cubes is a solid blue color. The middle and bottom rows of cubes are reflective, showing a clear image of a bright green grassy field under a blue sky with white clouds. The entire scene is set against a plain white background.

# Corporate Social Responsibility

Cititravel explores ways of making a contribution to those in need in the local communities in the areas where their offices are located.

Each year we identify causes in our local communities with which we feel we can make a significant contribution either with time, money or equipment and then we allocate an appropriate budget in order to achieve our objectives.

A close-up photograph of a person's hand, wearing a dark blue suit sleeve and a white shirt cuff, balancing a row of light-colored wooden blocks on a white surface. The blocks are arranged in a slightly curved line, and the hand is positioned behind them, supporting them. The lighting is bright, casting soft shadows on the surface.

# Risk Assessment

Risk assessment procedures include the **operational, financial and technological** requirements of any project.

All Cititravel office and freelance staff **receive instructions on procedures** to follow in the case of an emergency.



# Iceberg

What you see is just the result.

Our team will work with you hand in hand from the initial brief, offering you the most suitable solutions for any kind of project. Enjoy the voyage, we will ensure you stay afloat.



## Satisfaction

WOW Events, hassle-free execution, satisfied participants. We believe in win-win relationships.



## Making it happen

Great ideas need great expertise and serious logistics. Just tell us what you need and we'll take care of it.

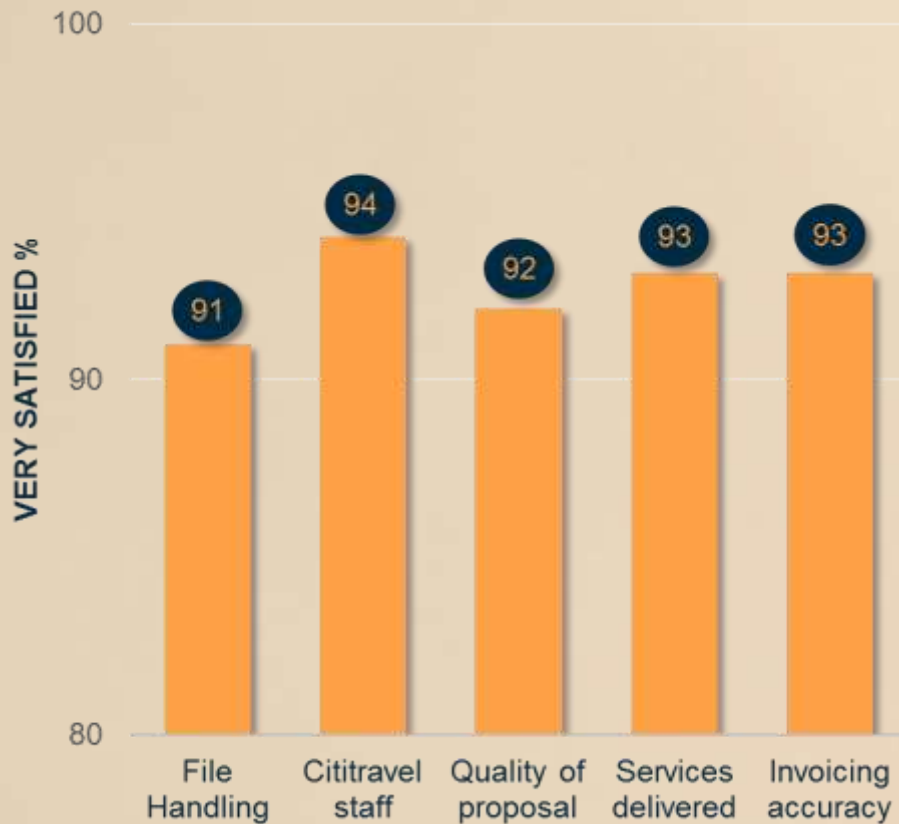


## Brainstorming

Because a successful event starts with great ideas.

# Customer Satisfaction

## Results 2015



“Carlos and Javier, **thank you** for all your much appreciated assistance. People like you make a **difference** to our working day!!”

“Cititravel is the **best DMC** we have worked with and we look forward to continuing our relationship in the future”.

“Thank you so much to Marjolaine and Juan Antonio for the help and assistance with this event. **Without them** I don't think this event would have been such a **success**. I very much hope to have the opportunity to work with Cititravel again in the future”.

“You were totally **fantastic**”.





# CITITRAVEL

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## 30 years and still growing

Our staff includes native speakers of at least nine languages including: English, French, Italian, German, Portuguese, Russian, Dutch, Spanish and Catalan.



# OUR OFFICES



# LOCAL KNOWLEDGE

## CITITRAVEL SAN SEBASTIAN

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## CITITRAVEL VALENCIA

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## CITITRAVEL SEVILLA

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## CITITRAVEL MALAGA

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## CITITRAVEL CANARY ISLANDS

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# What's new?

Activities, unique venues, entertainers and artists, new hotels and unmissable attractions....

**This is where you can pick up some exclusive tips!**



# **BARCELONA & SURROUNDINGS**







# Barcelona

## TRANSPORT LINKS

- ✓ Barcelona International Airport
- ✓ Transfer time to Barcelona City Centre: 20-25 minutes.
- ✓ “AVE” High Speed train:
  - Barcelona - Madrid: 2 hours 45 minutes,
  - Barcelona - Valencia: 3 hours ( Euromed)

## HIGHLIGHTS

- ✓ Penedes wine growing region especially famous as the centre of “cava”- Spain’s best-selling sparkling wine.
- ✓ Barcelona beachfront with an incredible gastronomic offer and lively nightlife facing the sea.
- ✓ F1 circuit just a 45-minute drive from Barcelona.
- ✓ Barça’s Camp Nou football stadium is the largest in Europe and is available for corporate events.
- ✓ Make your own wine in the family-run cellars of nearby Alella.
- ✓ Take a balloon ride over the volcanoes of the Garrotxa region.
- ✓ Catalunya offers a total of 56 Michelin Restaurants of which 26 are located in Barcelona.
- ✓ Less than 3 hours from the ski resorts of Andorra.



# FIREMAN ACTIVITY

Work as a team in tackling real flames...will you dare to try?



# CARVER ONE

Is it a car? Is it a motorbike? Is it a rocket?





# NEW PGA CATALUNYA RESORT,

5\* G.L. Opening June 2016







# SEVILLA & SURROUNDINGS





# Seville

## TRANSPORT LINKS

- ✓ Seville International Airport
- ✓ Jerez International Airport
- ✓ “AVE”- High Speed Train
  - Seville- Madrid: 2 hours 30 minutes
  - Seville- Malaga: 2 hours
  - Seville Cordoba: 45 minutes

## HIGHLIGHTS

- ✓ Seville - Capital of Andalusia
- ✓ Aristocratic city
- ✓ Seville & Cadiz, with harbours capable of handling up to 3,000 passengers
- ✓ Triana: The district of gypsy flamenco artists, ceramics and local food markets
- ✓ Jerez: Royal Andalusian School of Equestrian Arts.
- ✓ Jerez: Famous for sherry production & wineries.
- ✓ Costa del la Luz: Doñana National Park- UNESCO World Heritage Site
- ✓ Costa de la Luz: New state-of-the-art property available with 1,100 bedrooms and conference facilities.



# SEVILLE - PURE ESSENCE







## ROOFTOP REVELATIONS



# THE MAGIC OF TEAMWORK





# TENERIFE & THE CANARY ISLANDS





# Tenerife

## TRANSPORT LINKS

- ✓ Tenerife: South International Airport: transfer time to hotels: 15 minutes.
- ✓ Tenerife: North International Airport: transfer times to hotels: 1 hour.
- ✓ Gran Canaria: 1 International Airport, easy access to all parts of the island.
- ✓ Lanzarote: 1 International Airport, easy access to all parts of the island.

## HIGHLIGHTS

- ✓ Teide National Park- Mount Teide: Enormous volcanic crater out of which rises Spain's highest mountain.
- ✓ Whale and dolphin watching all year round.
- ✓ Wide selection of modern catamarans and sail boats.
- ✓ Golf Courses: A wide selection of championship courses available.
- ✓ The Magma Congress Centre combines cutting edge technology and avant-garde architecture.
- ✓ Enter the spirit of Canarian culture and create your own Carnival or Volcano Theme Party.

# GALA DINNER UNDER BANANA TREES





CARNIVAL HAS ARRIVED







# MADRID & SURROUNDINGS





# Madrid

## TRANSPORT LINKS

- ✓ Adolfo Suarez International Airport: direct flights to over 160 cities all over the world.
- ✓ “AVE”- High Speed Train. Madrid is at the centre of the 2nd biggest high speed train network in the world.
  - Madrid-Valencia: 90 minutes.
  - Madrid-Alicante: 1 hour 30 minutes
  - Madrid-Seville: 2 hours 30 minutes
  - Madrid-Malaga: 2 hours 30 minutes
  - Madrid-Barcelona: 2 hours 45 minutes

## HIGHLIGHTS

- ✓ 3 UNESCO World Class Museums: Prado, Reina Sofia and Thyssen.
- ✓ 6 UNESCO World Heritage Sites within a 1-hour drive: Toledo, Segovia, Alcalá de Henares; El Escorial, Aranjuez and Ávila.
- ✓ Royal Palace: Largest palace in Western Europe
- ✓ Over 600.000 hotel bedrooms.
- ✓ Over 5,000 restaurants, from traditional tapas to cutting edge culinary delights.
- ✓ 23 Michelin Stars.
- ✓ World Class Sporting Events: Football at Real Madrid, Tennis Masters and Golf Masters.





# BUBBLE FOOTBALL

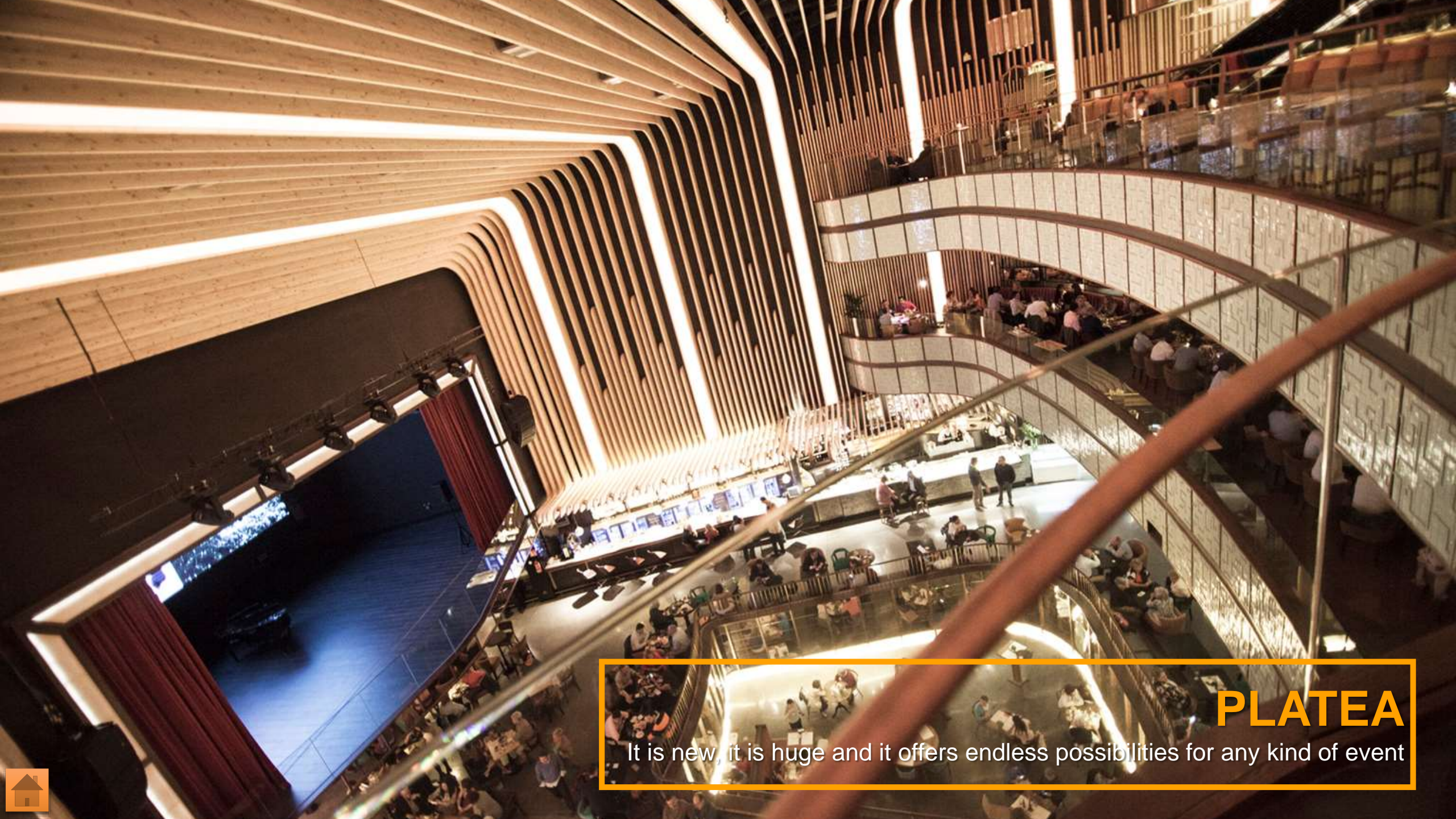
Possibly the funniest activity ever!



CREATE YOUR OWN GIN







# PLATEA

It is new, it is huge and it offers endless possibilities for any kind of event







**MALLORCA &**

**THE BALEARIC ISLANDS**







# Mallorca & Ibiza

## TRANSPORT LINKS

- ✓ Mallorca International Airport: Spain's third largest airport, connected with all the main European cities.
- ✓ Transfer time to Palma city centre: 15 minutes.
- ✓ Ibiza International Airport.
- ✓ Transfer time to Ibiza city centre: 10 minutes.

## HIGHLIGHTS

- ✓ Palma's breathtakingly impressive cathedral.
- ✓ More than 400 beautifully maintained historical palaces.
- ✓ 350 miles of coastline looking out over crystal clear waters.
- ✓ Varied landscape and scenery ideal for car launches and test drives.
- ✓ 23 excellent golf courses.
- ✓ 66 bodegas producing award- winning wines.
- ✓ Summer residence of the Spanish Royal Family.
- ✓ Ibiza: Ibiza Town's historical centre is a World Heritage Site.
- ✓ Ibiza: World-renowned destination for its trend-setting nightlife.



BACK TO THE EARLY 20th CENTURY



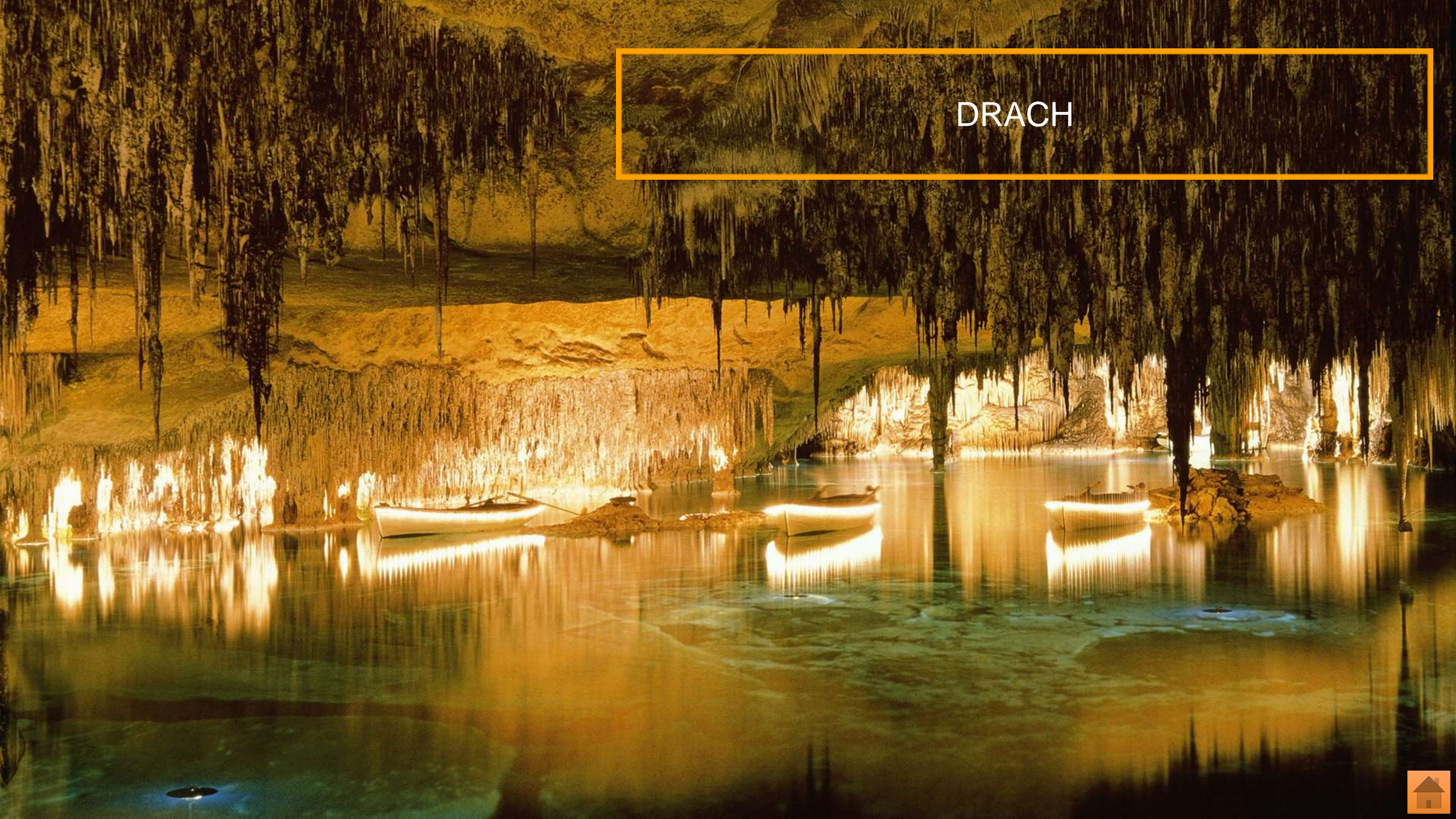


DEIA





# DRACH







# MALAGA & SURROUNDINGS







# Malaga

## TRANSPORT LINKS

- ✓ Malaga International Airport.
- ✓ Transfer time to Malaga City Centre: 15 minutes.
- ✓ Transfer time to Marbella Area: 35 minutes.
- ✓ “AVE” High Speed Train:
  - Malaga-Madrid: 2 hours 30 minutes.
  - Malaga-Seville: 2 hours.
  - Malaga-Cordoba: 50 minutes.

## HIGHLIGHTS

- ✓ Wide range of Congress and Exhibition Centres: Malaga, Torremolinos, Marbella and Estepona.
- ✓ 60 golf courses (Valderrama Golf Course: home of the Ryder Cup).
- ✓ Ronda: Historic city and new wine-producing area.
- ✓ One of the best places to sample olive-oil and all its goodness: Andalusia is the world's largest producer of olive oil.
- ✓ Enjoy a sailing regatta or a Ferrari driving experience.
- ✓ Discover another Continent: Africa- just 1 hour away.
- ✓ Step back in time: Granada and its spectacular Alhambra Palace.



# THE GLASS TIME MACHINE







PRIVATE DINNER AT A PRESTIGIOUS MUSEUM







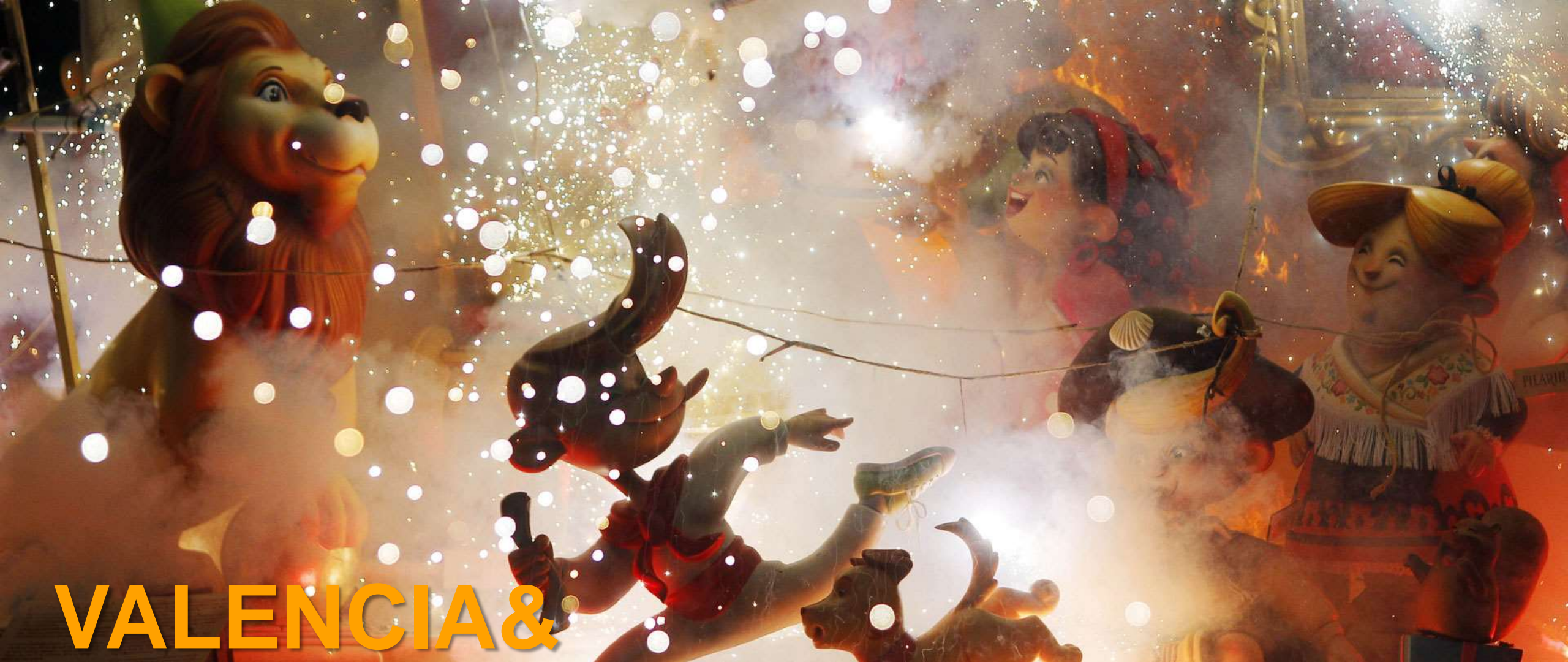
MARBELLA



UNIQUE CULINARY DELIGHTS







# VALENCIA & SURROUNDINGS







# Valencia

## TRANSPORT LINKS

- ✓ Valencia International Airport
- ✓ Transfer time to Valencia city centre: 20 minutes
- ✓ Alicante International Airport
- ✓ Transfer time to Alicante: 15 minutes
- ✓ Transfer time to Valencia: 2 hours.
- ✓ “AVE” High Speed Train:
  - Valencia- Madrid: 1hour 35 minutes
  - Valencia -Barcelona: 3 hours (Euromed)
  - Valencia-Alicante: 1 hour 35 minutes.

## HIGHLIGHTS

- ✓ Valencia: Spain’s third largest city.
- ✓ Valencia: birthplace of the famous Paella.
- ✓ Valencia: Awe- inspiring futuristic architecture at the City of Arts and Sciences.
- ✓ Albufera Nature Reserve: visit a typical Barraca.
- ✓ America’s Cup-style sailing regattas, driving experience in F1 cars and football activities at Valencia FC’s facilities.
- ✓ Alicante: the city offers ample accommodation with 6,500 hotel bedrooms.
- ✓ Alicante: spectacular gala dinner venues such as the Santa Barbara Castle, one of Spain’s biggest mediaeval fortresses.



# TYRIS BEER





AGUA DE VALENCIA





FEEL THE EXPERIENCE



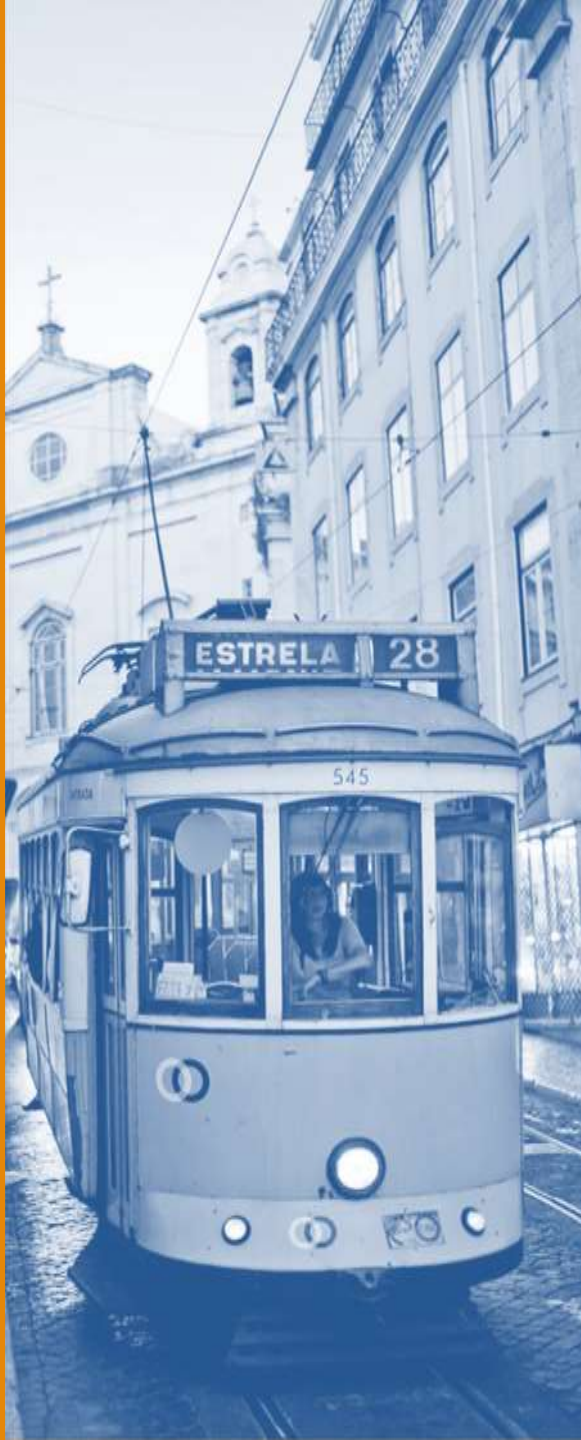




# LISBON & PORTUGAL







# Lisbon

## TRANSPORT LINKS

- ✓ Lisbon International Airport
- ✓ Transfer time to Lisbon: 20 minutes.
- ✓ Over 30 countries with direct flight access to Lisbon.

## HIGHLIGHTS

- ✓ A hugely photogenic city with UNESCO sites such as the Jeronimos Monastery and the Belem Tower. The Castle of St. George offers some of the best views over the historic heart of the city and the River Tagus.
- ✓ The Tagus River is simply majestic and provides a novel means of seeing all the city's major sites.
- ✓ Huge array of options for exploring: from Segways and Tuk-Tuks to electric bikes and trams.
- ✓ The world's largest collection of royal coaches at the National Coach Museum.
- ✓ The Tile Museum; unique in the world with exhibits dating back to the 15<sup>th</sup> century.
- ✓ City centre venues with great capacities ranging from convents and museums to converted warehouses and palaces.
- ✓ Spectacular Sintra with its palaces, gardens and National Park.
- ✓ The lovely seaside resort area of Cascais & Estoril just outside Lisbon offers great hotels, venues and restaurants for the MICE industry.







# SPEED BOAT TOUR





AT THE MIDDLE OF AN OASIS





# CITITRAVEL

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What ever you do, **do it well**. Do it so well that when people see you do it they will want to **come back** and see you do it again and they will want to bring others and **show them how well** you do what you do.

– Walt Disney

